

MORAGA COUNTRY CLUB • HOMEOWNERS ASSOCIATION
MEMBER ENGAGEMENT AND COMMUNICATION COMMITTEE

MINUTES OF THE MEETING June 12, 2025 • 5:00 PM, Board Room
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I. Call to Order – Establish Quorum

Chair, Ginger Bagai, called the meeting to order at 5:02 p.m. A quorum was established.

Members Present:	Ginger Bagai, Barrett Fallentine, Kurt Piper, David Roth, Nancy Wenck, Melissa Foxworthy, Lisa Tabak and Helena Singelstad
Members Absent:	Sunun Faulkner and Jeff Raleigh
Staff Present:	Eric Jacobsen, Christina French – Hokafonu and Bianca Dizon

II. Approval of Minutes - Minutes of the May 8, 2025, meeting minutes were approved unanimously.

III. Old Business

A. 2025 Member Recreation Satisfaction Survey Action Plans

General Manager, Eric Jacobsen updated the Committee on the recently implemented action plans as a follow up from the Member Recreation Satisfaction Survey. Action plans were created by the department with specific areas of improvement as mentioned in the survey results. The Committee will be provided with a copy of the action plan after distribution to the Board of Directors.

IV. New Business

A. 2025 HOA Survey Results

Chair, Ginger Bagai discussed with the Committee the survey results recently distributed from the HOA Satisfaction Survey. Discussions included timing of the survey for 2026 to separate from the Recreational Satisfaction Survey, concerns on the Doral Pool, concerns on increased level of dues in the HOA and communication on the responsibilities of Community Service.

B. Communication

Chair, Ginger Bagai confirmed the communication actions as an outcome from discussions with the Committee as a follow up from both survey results.

C. Member Programming – Speaker Series

Chair, Ginger Bagai discussed with the importance of scheduling member programming events. Moving forward the Speaker Series will be held in the months of February, March, April, May, September, October and November. As part of the member programming and speaker series, there will be a talk on Women’s health in October for Breast Cancer Awareness with a Mammovan. Additionally, there will be a November Speaker Series for Men’s health. There have also been requests from members to have dedicated bridge and mah jong nights, as a drop in or scheduled event as well as a singles night.

Other programming ideas included creating a platform for community involvement and support to build relationships within the membership. Further discussions will take place after platforms are reviewed to support the community building.

V. Open Committee Member Discussion –

Comments were provided to the Committee on concerns on the leaking shower heads and temperature of the water. Additional comments were provided on reminding members where to pick up their food when ordering at the Courtside Grille.

Lastly, Chair, Ginger Bagai informed the Committee on the importance of rule enforcement on club premises and as the Committee are all ambassadors of the Club, they are expected to assist with rule enforcement as well.

VI. Management Report – Discussions took place on the need to potentially mark parking spots on St. Andrews Drive which is a public street and controlled by the Town of Moraga. Eric Jacobsen will discuss with the Town of Moraga and take action as appropriate.

VII. Board Liaison Report – No report was provided as there was not a meeting held in May.

VIII. Requested Board Action – None.

IX. Next Meeting – Thursday, July 10, 2025, at 5:00 PM, Board Room. With New Member Meet and Greet to follow at 6:00 PM in the St. Andrews Lounge.

X. Adjournment – The meeting was adjourned at 6:01 PM.

Minutes Prepared by Christina French - Hokafonu